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Please ask for: Simon Tighe
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21st August 08

Simon French
Water Hygiene Training Ltd
26 Nelson Place
Newton Abbot
Devon
TQ12 2JH

Dear Simon,

Re: Training Course: Legionella awareness and control

I would like to take this opportunity to thank you for the recent training course you kindly presented to Senior Residential and Nursing Home Managers, and key Central Office staff.

The afternoon's event was a huge success. I think we can all agree Legionella is a very focused topic, and certainly not as much in the Public eye as topics like 'Asbestos'. However the impact of your presentation and knowledge shared was valued by all.

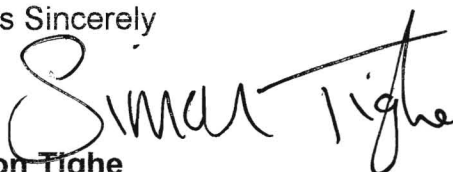
I have received positive feedback from all attendees on the day. The manner and light humour in which you conducted the course kept all gripped and poised for more. In fact Managers have asked if you could conduct other presentations on different subjects!

As of a result of the training course Care Home Managers and key staff are well aware of the dangers involved in the built environment and understand the legal and moral duty to conduct regular control measures.

I feel the above course could well be an annual event for key members of staff, increasing awareness and responsibility.

Thank you for all the advice, consultations and knowledge you share with Somerset Care. Your experience and expertise is invaluable to the Care industry and further a field.

Yours Sincerely



Simon Tighe
Property Surveyor

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