

Dear Simon

I attended the course on Legionellosis in building water systems that you ran for Westminster Health Care yesterday at Leatherhead.

I wanted to write to say thank you for demystifying the whole subject. I found your talk interesting and enlightening while at the same time amusing on a subject that it is not easy to be amusing about.

I now understand how to eliminate the risks that can lead to Legionella in our water system. On returning to our site my maintenance technician (not handyman that he was before he went on the course) found that the temperature of the hot water returning to the tank was 46°C. He knew to increase that to 50°C to be safe.

The home manager is attending another one of these courses at Leatherhead and she looks forward to meeting you.

Yours sincerely

Sandra Cupit
Support Services Manager



Dear Sir,

Re: Environment Plus, Newton Abbott

Just a note to say how much we enjoyed your time with us on Monday. We found it both helpful and informative. The presentation was excellent; you kept us all 100% awake the whole day, not an easy thing to do, so congratulations!

We were all very impressed with how well you prepared the lecture and we greatly appreciated being given notes, files and pens.

Thank you very much indeed, we do appreciate it and we are very glad we have employed Environment Plus.

I'm trying to spread the "Gospel" to our other houses and will keep you posted as to how I get on.

Yours faithfully

Sister Mary Breslin

Benedictine
Sisters of Our Lady of
Grace and Compassion

RE: TRAINING COURSE - CONTROL OF LEGIONELLOSIS

Having recently attended the above course I thought I would write to provide some feedback on the services you offer.

I found the course very stimulating with the anecdotes from David Harper amusing.

I must congratulate you on your staff. When they came to carry out an inspection and treatment works, they acted courteously at all times with visitors, residents and staff.

Many thanks.

Yours sincerely

Richard Hawes
Regional Operations Executive



RE: TRAINING COURSE - CONTROL OF LEGIONELLOSIS

Thank you for the set of course notes associated with the above training course attended by myself.

I found the day to be extremely beneficial, having learned a lot and enjoyed the lively atmosphere. Your main speaker, Mr. David Harper, demonstrated great skill in his delivery, allowing his obvious knowledge and experience to be clearly communicated to all. The thing that particularly impressed me was his directness and plain speaking which itself held everyone's attention and generated much interesting discussion on the subject. A worthwhile day to be recommended.

Yours sincerely

Cliff Luke
Senior Estates Officer



Dear Sir,

On behalf of Space Cooling Systems, I would like to thank you and your staff for enabling Kevin Blackhall and myself to join the training that you organised.

The information that we were given was very informative and creative in respect of what should be done to prevent anyone coming into contact with Legionella. With this in mind and the works that we do within the supermarket trade, the information given to us by Mr David Harper was very informative.

We hope that we will be able to do this again so that we can give more engineers training on what Legionella looks like and what damage it can do.

Yours faithfully
SPACE COOLING SYSTEMS LIMITED

G. Bonner
M&E Supervisor



Dear Mr French,

I am writing to thank you for giving me, and other members of our team, the opportunity to attend the recent training course with David Harper.

David's experience certainly made the sessions lively and informative. It always makes a difference when the tutor has extensive "hands on" experience and this will stand us in good stead for our enforcement work.

Yours sincerely

Jerry Diplock
Principal Environmental Health Officer



May I congratulate you for the excellent course and facilities you organised on Monday 14th January 2002.

I certainly gained a clear appreciation of Legionella and the requirements associated with risk assessment of water systems.

The course tutor demonstrated in a precise manner, his thorough knowledge of the subject making the course both informative and enjoyable.

This was one of the best on-day courses of this nature I have attended.

Colin Gilderthorp
Senior Services Engineer | Torbay Council



Dear Mr. French

LEGIONELLA PRESENTATION - 'HOW TO KEEP OUT OF COURT'
HVCA WEST OF ENGLAND BRANCH MEETING - 09 SEPTEMBER 2004.

I write to express my appreciation to you, on behalf of the HVCA West of England Regional Branch and its Members, for the above presentation, which the writer offered verbally following the meeting and which I am hereby equally pleased to confirm.

The content and manner with which you delivered the presentation proved to be highly informative and interesting to those in attendance, I am sure that, on behalf of the West of England membership of HVCA, they would wish me further record their gratitude for you also having taken the trouble to produce the 'hand-out' document presented to those in attendance, which I have no doubt that they will find of much assistance in their business practices with respect to the issues highlighted during your presentation.

We mention the possibility of your attending other Regional Branch Meetings of the Association in due course, and to this end I will be only too pleased to contact my Regional Manager colleagues to appraise them of the interest generated as a result of your presentation in Bristol

Yours sincerely

A handwritten signature in black ink that reads 'Andrew Marchant'.

Andrew Marchant
Regional Manager.